

Nokia Communicator In Operation



Making teamwork easier between highly mobile individuals

Grafiskt Centrum in Tumba, Sweden, uses information technology on a daily basis. The Nokia Communicator plays a vital role in this process.

"Every manager at Grafiskt Centrum has a Nokia Communicator," says Grafiskt Centrum's IT Manager. "They are all highly mobile individuals who are seldom in the same place at the same time, and so they use the Nokia Communicator to send e-mail to one another and access virtually all the data and facilities that our three computer systems offer."

"My office in miniature"

"The Nokia communicator is not just a phone, it's my office in miniature," says Managing Director Erik Tängdén of Grafiskt Centrum. "All my e-mail is forwarded to my Nokia Communicator, and if somebody asks for my fax number, it's the Nokia Communicator number that I give them."

"This is something I usually don't say out loud but the Nokia Communicator is an extraordinary product with features that no other device can offer. I recently became a father and am therefore temporarily working only 80% of the time," Erik Tängdén says. "It's incredible how much easier it is to be a boss and a parent at the same time when you have a Nokia Communicator. After I got my Nokia, I've been working in a different way. Previously, there were a lot of situations where I could not do any work, for example on trips. Now that's all in the past."

"I make maximum use of my Nokia Communicator – and not only for phone calls, faxes and e-mail but I also use the schedule planner, mail function and conference system on a daily basis."

One of the first in Europe

Grafiskt Centrum ranks among Europe's longest-established educational establishments for graphical media, multimedia and information technology. The centre has a staff of 30 and around 1000 students.

Grafiskt Centrum is jointly owned by the Royal Swedish University of Technology, GrafoMedia Utbildning,

Södertörns Högskola/University of Stockholm, and Tumbagymnasiet. All these institutions are currently running media and multimedia programmes at the centre.

As well as Internet and Intranet, the centre has a well-functioning conference system, where students and teachers can find all the information they need using a Web browser.

"We have our own Internet server and have, for example, developed a room-booking system with a graphical interface and 3D-sketches of the entire building and individual rooms. You just point your way to the room you require, check its status and reserve it with a click. Other information includes restaurant menus, statements, agendas for various administrative meetings and so on."

"The fact that all this information is accessible via the Nokia Communicator gives work a completely new dimension, but it also calls for a certain amount of discipline on the part of the users because they have to find the information they want by themselves," says Grafiskt Centrum's IT Manager.

Remote control with Telnet

"I use my Nokia Communicator for almost all communications, and it works just perfectly. I use not only the conference system, fax and e-mail but I'm also a frequent user of Nokia's Telnet function. With Telnet, I can remote-control our entire data system. I can monitor operations and see, for example, how many of our 200 computers are in use. Telnet also allows me to make small changes and corrections – directly from my Nokia Communicator no matter where I happen to be."

"I also find the SMS function fantastic. I send about five messages every day, mostly personal. SMS allows you the possibility of dispatching messages 'by registered post'."

Erik Tängdén and the IT Manager are both of the opinion that the Nokia Communicator is the ideal solution for their needs. It has improved communications between the staff members and given each individual more freedom.

"It is amazing that you can go through your mail while sitting on a bus on your way home," says the IT Manager.

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